Dear Students,

My name is Joan Atkinson and I’m the Faculty Librarian for Life and Health Sciences at the University. I would like to welcome you to the Library and give you some key information about our services and resources. Please do take a few moments to watch our video (https://ulster.cloud.panopto.eu/Panopto/Pages/Viewer.aspx?id=ae613c5b-fbbd-4e2c-bbc8-ac2a00f72354) and read this document and our accompanying FAQs as these will help you with your studies.

Subject Librarians

The most important information to share with you is that you have a team of Subject Librarians who will support you throughout your course. Please contact us if you need help with accessing material on your reading lists, help with logging into e-journals and databases, searching for information for your assignments, guidance on referencing or for any other Library related query.

The best way to contact us is via our Ulster University email accounts. Your Subject Librarians are:

- Joan Atkinson (All campuses) +44 28 7012 4287 jce.atkinson@ulster.ac.uk
- Kelly McCoo (Jord) +44 28 9036 6937 k.mccoo@ulster.ac.uk
- Gerry Delaney (Magee) +44 28 7167 5232 g.delaney@ulster.ac.uk
- Cheree McGill (Col) +44 28 7012 4766 c.mcgill@ulster.ac.uk
- Michaela Campbell (Col) (50%) +44 28 7167 5255 m.campbell2@ulster.ac.uk

Contact all members of the team at science@library.ulster.ac.uk

Use the Subject Support Appointments form to book an online appointment with one of the team. Go to https://www.ulster.ac.uk/library/contact/contact-subject-teams/subject-support-appointments, select Coleraine, Jordanstown or Magee as the campus and Life & Health Sciences as the Faculty.
Library Resources

Getting Started in the Library video pack ([https://ulster-ac-uk.libwizard.com/id/17af4684c94a4778b508d70716ceb0a2](https://ulster-ac-uk.libwizard.com/id/17af4684c94a4778b508d70716ceb0a2)). We have created a pack of videos demonstrating how to use the main Library services and resources. These cover:

- How to use the Library Catalogue
- Open Athens Authentication
- Finding E-books
- Using the E-journals catalogue
- Using USearch
- Reading Lists
- How to find your Subject Guide
- How to access Library Databases
- How to use the Library Chat service
- How to use the Library Help service
- How to use the Document Delivery service
- How to access my Library account
- How to contact your Subject Librarian
- How to book a 1 to 1 appointment with your Subject Librarian

The Library Home Page ([https://www.ulster.ac.uk/library](https://www.ulster.ac.uk/library)) or the Library tile on the student Portal is where you can access all our Library resources and services.

The Library Subject Guides ([https://guides.library.ulster.ac.uk/?b=g&d=a](https://guides.library.ulster.ac.uk/?b=g&d=a)) bring together, in one place, all the resources for your subject. All the Faculty of Life and Health Sciences guides are available at [https://guides.library.ulster.ac.uk/lhs?b=g&d=a&group_id=12916](https://guides.library.ulster.ac.uk/lhs?b=g&d=a&group_id=12916).

Look for the Subject Guide which matches your course most closely:

![Library Subject Guides for Life and Health Sciences](image)

OpenAthens login
Athens is the authentication system which the Library uses to provide access to electronic resources such as electronic journals, e-books and databases. If presented with an OpenAthens screen like the one below, type in Ulster in the Find your organisation search box and select ‘Ulster University’.

Last updated: JA September 2020
After clicking ‘Ulster University’, you will be redirected to the Ulster login page. You must login with your **Ulster University email address** and **Ulster University network password**. After clicking ‘Sign in’, you will be directed to your desired e-resource.

With best wishes for your studies,

Joan

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